CURRICULAM VITAE

AMBILI ROBIN KONGAPPILLIL HOUSE UDAYAMPEROOR P O ERNAKULAM DIST

KERALA 682307

E-mail: ambilirobin@gmail.com



MOBILE: 91 9567776427 : 91 9744340973

Work Experience:

- Working as a Reservation and Ticketing in charge (Cochin Office) with AIDA TRAVEL & TOURISM LLC UAE from 15 November 2020.
- Worked as Reservation and ticketing Executive with COZMO TRAVELS KUWAIT in GDS AMADEUS and GALILEO from 04Feb2018 to 12Jan2019.
- Worked as Reservations and Ticketing Executive with SHUKRIYA TRAVELS PVT LTD, COCHIN and did Reservations and Ticketing in GDS Sabre, from 02May2016 to 30Sep2017.
- Worked as Customer service Executive and did Reservations/Ticketing/Flight Firming in GDS Amadeus with SRILANKAN AIRLINES Cochin from 6th March 2014 to 30th April 2015.
- Worked as Customer Service Executive and did Reservations/Ticketing/Flight Firming in GDS Amadeus with SAUDI ARABIAN AIRLINES from 10th March 2010 to 4th March 2014.
- Eleven months work experience as a Customer Service Executive and did Reservations/Ticketing/Flight Firming in GDS Mars with **SAUDI ARABIAN AIRLINES**, Cochin.(03-05-2006 to 02-04-2007).
- Two Years work experience as a Customer Service Executive from **OASIS TOURS AND TRAVELS** Cochin, and did Domestic and International Reservations and Ticketing in GDS Galileo, Amadeus and Abacus. (01-07-2004 to 02-02-2006).
- Six months work experience as a Trainee staff from **AIR INDIA**, Cochin City Office and maintained counter reservation and ticketing, PTA Section and Reception. (01-12-2003 to 15-06-2004)

Educational Qualification:

| Course | University | Year of Passing |
|----------------------------|--|-----------------|
| Degree (B.Sc. Mathematics) | Mahatma Gandhi University | 1998 |
| Plus Two (Science Group) | Board of Higher Secondary Examinations | 1994 |
| S.S.L.C. | Kerala Board of Public Examinations | 1992 |

Technical Skills

- Successfully passed the Diploma in IATA Foundation with 90 % marks from SATM, Cochin in 2003
- Passed PGDCA in Data Preparation and Computer Software with 74 % marks in 1995

Objective

Seeking a challenging position in a progressive organization to aid in honing of Administrative and Project Execution skills and work towards organizational growth.

Aim to be associated with a progressive organization that gives scope to update knowledge and skill in accordance with latest trends. I am to be part of a team that dynamically works towards the growth of the organization. I strongly believe in hard work.

Software Skills

Knowledge of : COBOL, MS Office & Networking, Tally

Software Package : MS Office 97/2000/XP/2003, Internet Explorer, COBOL, dBase, Lotus.

Technical Software : Amadeus, Galelio, Sabre, Abacus

<u>Personal Details</u>

Date of Birth : 11-10-1977
Sex : Female
Marital Status : Married

<u>Languages known</u>

• English, Hindi, Malayalam and Tamil

Summary of Skills

- Ambitious and hardworking committed to excellence Team player innovative and effective problem-solver
- Tenacious and flexible in high-pressure situations.