

## **Booking Details**

- lssue Date: Mon, 20 November 2023
- Departing: Sun, 24 December 2023
- **Booking#**: 132155102

# **Agency Information**

- Globefirst Innovative Traveltech Inc
- 13780 76th Avenue Suite 401 Surrey, BC
- **O** 7785921822



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Shop for excursions, and add a special request to your booking

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1. Mr Harkeerat Singh

2. Ms Harveen Kaur

# **★ Flight Itinerary**



# Vancouver, B.C. (YVR) → Puerto Vallarta (PVR)

math display="block" Departing: 24Dec2023 10:25:00 AM"

Arriving: 24Dec2023 05:30:00 PM

Airline	Flight #	Via	Aircraft	Passenger(s)
SUNWING AIRLINES	WG5727		737	1, 2

#### Airport Information for Vancouver, B.C., Canada on SUNWING AIRLINES

Please check your Flight Status by visiting https://www.sunwing.ca/en/sunwing-airlines or by calling 1-877-978-6946 for flight departure and arrival times. Sign up for Flight Alerts at https://www.sunwing.ca/en/sunwing-airlines/flight-status-alerts and get notified by text or email if there are any changes to your scheduled flight. Download the Sunwing App before departure to make the most of your vacation with exclusive offers, real-time updates, 24/7 support and more. As travel requirements can change, it is your responsibility to check the entry requirements put in place by the border authorities of the country you are planning to visit as well as the Government of Canada website travel.gc.ca/travelling/advisories. All Sunwing bookings made prior to October 24, 2022 will continue to have the previous baggage and Elite Plus inclusions.

**Checked Baggage Allowance:** 1 item per person with a maximum weight of 23KG



# Puerto Vallarta (PVR) → Vancouver, B.C. (YVR)

median Departing: 31Dec2023 06:40:00 PM

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Airline	Flight #	Via	Aircraft	Passenger(s)
SUNWING AIRLINES	WG5728		737	1, 2

### Airport Information for Puerto Vallarta, Mexico on SUNWING AIRLINES

Airport Information for Puerto Vallarta, Mexico on SUNWING AIRLINES Travellers who have booked Sunwing vacation packages are encouraged to meet with a representative at the Sunwing desk located in their hotel to reconfirm their transfer pick-up times. Travellers will also receive an email with transfer pick-up details, including pick-up time, two days prior to departure from destination. Please note, this service is not available for flight only bookings. For assistance, your Sunwing Representative in Puerto Vallarta is available through the Sunwing App, by phone at our local office at + 52 998-251-6559 or through our 24/7 Guest Experience Team at + 52 998-251-6559 or 1-855-706-3987. Long-distance charges may apply. The Sunwing Experiences Team can also be contacted 24-hours a day through the live chat function in the Sunwing App. Check your flight status for up-to-date travel times and sign up for flight alerts at www.sunwing.ca/en/sunwing-airlines/flight-status-alerts to get notified by text or email of any changes to your scheduled flight.

Checked Baggage Allowance: 1 item per person with a maximum weight of 23KG

## Hotel Information

#### **MELIA PUERTO VALLARTA**

Address: MELIA PUERTO VALLARTA, Paseo De La Marina Sur #7 Telephone: 3222263000

# Room 1

#### Melia Room Garden View All Inclusive

- math check In: Sun, 24 December 2023 3:00 PM
- Z Duration: 7 days
- Confirmation number: 364mEJVSh7
- Supplier: MELIA PUERTO VALLARTA

#### The following passenger(s) are sharing this room:

1. Mr Harkeerat Singh

2. Ms Harveen Kaur

#### Hotel Information for MELIA PUERTO VALLARTA:

- \* Les taxes et frais de service sont prepayes.
- \* Veuillez presenter ce bon lors de l'enregistrement.
- \* All taxes and service charges are prepaid.
- \* Please present this voucher upon check-in.

# Advice to International Passengers on Limitation of Liability CONDITIONS OF CONTRACT

As used in this contract:

"Carriage" means "transportation";

"Carrier" means Sunwing Airlines Inc. ("Sunwing Airlines") or a carrier that carries, or undertakes to carry the passenger or his baggage hereunder or perform any other services incidental to such air Carriage;

"Electronic Ticket" means the itinerary/receipt issued by or on behalf of Carrier, the electronic coupons and, if applicable, a boarding document;

"Ticket" means this passenger ticket and baggage check, or this itinerary/receipt if applicable, in case of an electronic ticket, of which these conditions and notices form part; "Montreal Convention"; means the Convention for the Unification of Certain Rules for International Carriage by Air signed at Montreal,

28th May 1999; "Warsaw Convention" means the Convention for the Unification of Certain Rules Relating to International Carriage by Air, signed at Warsaw, October 12, 1929, as amended.

Carriage hereunder is subject to the rules and limitations relating to liability established by the Warsaw Convention or the Montreal Convention, whichever is in law applicable, unless such Carriage is not "international carriage" as defined by the applicable Convention. To the extent not in conflict with the foregoing, Carriage and other services performed by Sunwing Airlines are also subject to: (i) provisions contained in this Ticket, (ii) Sunwing Airlines' applicable tariffs, and (iii) these Conditions of Carriage, notices and related regulations, which are all incorporated herein by reference and are available upon request at Sunwing Airlines' offices.

The agreed stopping places are those places set forth in this Ticket or as shown in the Carrier's timetables as scheduled stopping places on the passenger's route. If applicable, Carriage to be performed hereunder by several successive Carriers is regarded as a single operation.

The Carrier will be responsible for the furnishing of transportation only over its own lines. When any Carrier undertakes to issue a Ticket, check baggage, or make any other arrangements for transportation over the lines of any other carrier (whether or not such transportation is part of a through service), such Carrier will act only as agent for such other carrier and will assume no responsibility for the acts or omissions of such other carrier.

This Ticket is valid for Carriage only on the flights and dates shown thereon and are not refundable by Sunwing Airlines to the Passenger, except as provided by applicable fare conditions. Tickets are non-transferable. This Ticket will not be honoured and will lose its validity if all coupons are not used in the sequence provided for in the Ticket. Fare for Carriage hereunder is subject to change prior to commencement of Carriage. Sunwing Airlines may refuse transportation if the applicable fare has not been paid.

Sunwing Airlines undertakes to use its best efforts to carry the passenger and baggage with reasonable dispatch. Times shown in timetable or elsewhere are not guaranteed and form no part of this contract. Sunwing Airlines may, without notice, substitute alternative Carriers or aircraft, and if necessary, may alter, add and/or omit stopping places shown on the Ticket. Schedules are subject to change with and Sunwing Airlines will make reasonable efforts to inform passengers of schedule changes. Sunwing Airlines assumes no responsibility for missed connections.

Checked baggage will be delivered to bearer of the baggage check. In case of damage to baggage, loss or delay of baggage, please visit www.sunwing.ca. See applicable tariffs for further information.

Passengers shall comply with all laws of each country from, through or to which the passengers travel and must comply with all Government travel requirements including, but not limited to, obtaining and presenting all necessary exit, entry or other required documents.

No agent, servant or representative of Sunwing Airlines has authority to alter, modify or waive any provisions of this contract.

CARRIER RESERVES THE RIGHT TO REFUSE CARRIAGE TO ANY PERSON WHO HAS ACQUIRED A TICKET IN VIOLATION OF APPLICABLE LAW OR VIOLATES CARRIER'S TARIFFS, RULES OR REGULATIONS.

THIS TICKET IS SOLD SUBJECT TO CARRIER'S APPLICABLE TARIFF.

#### NOTICE OF LIMITATION OF LIABILITY

The Montreal Convention or the Warsaw Convention, as applicable, may be applicable to your journey and these conventions govern and may limit the liability of Carriers for death or bodily injury, for loss or of damage to baggage and for delay. Any exclusion or limitation of liability of Carrier shall apply to, and be for, the benefit of agents, servants, and representatives of Carrier and any person whose aircraft is used by Carrier for Carriage and its agents, servants and representatives.

**LIMITATION OF LIABILITY FOR DEATH OR PERSONAL INJURY:** Liability for death or personal injury may be limited. For international travel, Sunwing Airlines'; liability will be limited by either the Montreal Convention or the Warsaw Convention, as applicable. For travel governed by the Warsaw Convention, Sunwing Airlines' liability will be limited to proven damages of Special Drawing Rights 100,000 per passenger, excluding legal fees and costs

For domestic travel, Sunwing Airlines'; liability will be limited to proven damages of \$100,000 per passenger per incident, excluding legal fees and costs. In no case shall Sunwing Airlines' liability exceed the actual loss suffered by the passenger. All claims are subject to proof of amount of loss.

**LIMITATION OF LIABILITY FOR BAGGAGE:** Liability for loss, delay or damage to baggage is limited. For international travel, Sunwing Airlines' liability will be limited by either the Montreal Convention or the Warsaw Convention, as applicable. For travel governed by the Montreal Convention, Sunwing Airlines' liability for loss, damaged or delayed baggage is limited to 1,131 Special Drawing Rights for each passenger. For travel governed by the Warsaw Convention, Sunwing Airlines' liability for loss, damaged or delayed baggage is limited to the sum of 250 francs per kilogram.

For domestic travel only, Sunwing Airlines' liability as a result of damage and/or loss is 1,131 Special Drawing Rights per bag.

In no case shall Sunwing Airlines' liability exceed the actual loss suffered by the passenger. All claims are subject to proof of amount of loss.

Sunwing Airlines shall not be liable for damage to fragile, valuable or perishable items where such damage is the result of the inherent defect, quality or vice of the item in question. In the case of damaged checked baggage, Sunwing Airlines' liability shall be limited to repairing the damaged bag, paying the cost of the repair, if such were pre-approved by Sunwing Airlines on the basis of an estimate or replacing the bag if it is not repairable.

Passenger Information with regards to rights under the Air Passenger Protection Regulations: SOR/2019-150

If you are travelling to or from a Canadian airport and are denied boarding, your flight is cancelled or delayed for at least two hours, or your baggage is lost or damaged, you may be entitled to certain standards of treatment and compensation under the Air Passenger Protection Regulations. For more information about your passenger rights please ask a Sunwing Airlines Representative or visit the Canadian Transportation Agency's website.

If you are travelling on a flight operated by Sunwing Airlines, you can access this information by visiting www.sunwing.ca

If your journey involves Carriage by different Carriers, then you should contact each Carrier for information on their Conditions of Carriage and limits of liability.

## **Travel Information Guide**

#### F TERMS AND CONDITIONS

The complete Terms and Conditions for your holiday can be found online for Sunwing Vacations name at www.sunwing.ca. Please remember that it is your responsibility to read these important terms before travelling as making a booking constitutes your acceptance of these terms and conditions.

#### TRAVEL DOCUMENTATION

It is your responsibility to determine what documentation is required for travel to your destination and for your return to Canada. Sunwing Vacations will assume no responsibility whatsoever for passenger(s) denied carriage by the airline or refused entry into any country. Sunwing Vacations strongly recommends that you carry a valid passport when travelling outside of Canada. Please note that several countries now require that your passport be valid for up to six months after the completion of your travel in order to be accepted by them as a valid travel document. If your passport is damaged in any way, you may be denied boarding and you will be responsible for all costs associated with a new passport and a replacement holiday.

#### **TRAVELLING TO CUBA**

All travellers must complete an online form before their arrival. Paper forms are no longer available. After travellers complete the form, they will be given a QR code that can be scanned on arrival. For more details and to access the form, please go to <a href="www.dviajeros.mitrans.gob.cu/inicio">www.dviajeros.mitrans.gob.cu/inicio</a> Effective January 23, 2023, it is mandatory for all passengers travelling to Cuba to complete the government mandated D'VIAJEROS digital form prior to arriving at the airport. Passengers are instructed to fill out the digital form within 48 hours of departure from Canada, for which they will then be provided a QR code they will need to show during check-in or at boarding for proof of completion and faster processing upon entry into Cuba.

#### TRAVELLING TO THE DOMINICAN REPUBLIC

Travellers are required to fill out an electronic entry form before arrival, which combines the Traveller's Health Affidavit, Customs Declaration, and International Embarkation/Disembarkation forms. Once completed, it will provide a QR code that will be scanned by the authorities on arrival. The form must be completed individually by each traveller and travellers must complete the form a maximum of 72 hours before arrival in the Dominican Republic. form is required. For more details and to access the form, please go to <a href="https://eticket.migracion.gob.do/">https://eticket.migracion.gob.do/</a>

All passengers must have a return air ticket when entering the Dominican Republic (roundtrip). Dominican national passengers, as well as foreigners residing in the Dominican Republic, are exempted from this requirement.

#### TRAVELLING TO JAMAICA

All travellers must complete an electronic customs declaration form (C5 form) before their arrival. Paper forms are no longer available. Only one (1) form is required per family/group. After travellers complete the form, they will receive a confirmation email receipt. This will need to be presented upon arrival to the Immigration and Customs authorities. For more details and to access the form, please go to <a href="https://enterjamaica.com/">https://enterjamaica.com/</a>. Travellers who do not complete the online form may experience delays on their arrival.

#### AIRPORT CHECK-IN

It is strongly recommended that all passengers arrive 3 hours prior to departure to allow check-in and to ensure adequate time to pass through airport security. For all airports within Canada and overseas, the check-in desk will be open 3 hours prior to departure and close 1 hour prior to departure. All passengers arriving after the check-in desk closes will be denied boarding. Remember to check your flight itinerary for your departure airport / terminal and reconfirm your flight(s).

#### **₹** FLIGHT SCHEDULE RECONFIRMATION

It is your responsibility to contact the airline shown on your ticket within 24 hours prior to departure to reconfirm your flight time and it is highly recommended to reconfirm again prior to leaving for the airport. If you have purchased an "air only" Sunwing vacation, it is your responsibility to advise your travel agent or the Sunwing Sales Centre of a telephone number you can be contacted at in destination in case we need to advise you of any changes to your return travel arrangements. Please sign up for Flight Status & Alerts by visiting https://www.sunwing.ca/en/sunwing-airlines/flight-status-alerts

#### FLIGHT INFORMATION

For additional flight information such as: check-in, baggage allowance, pets, in-flight services, pregnancy, children and infants and special needs, please visit www.sunwing.ca.

If you miss your first flight shown on this ticket, you must contact our office at 1-877-(786-9464) immediately to avoid cancellation of remaining flights on your ticket. No refund will be issued for unused services. Relay services are also available at 1-800-855-0511 (Voice to TTY) or 711.

## **PRE DEPARTURE CANCELLATIONS & CHANGES**

If you have purchased insurance with Sunwing and need to change or cancel your booking last minute, please call our Sales Centre at 1-800-668-4224 between the hours of 0830 and 2100 EST. Outside of these hours please call 1-866-388-9387 and leave a message with your name, telephone number,

Sunwing booking number, mailing address and dates of travel. Cancellation penalties as applicable will apply. Relay services are also available at 1-800-855-0511 (Voice to TTY) or 711.

Quebec residents only – please visit <a href="www.sunwing.ca/pages/en/be-worry-free">www.sunwing.ca/pages/en/be-worry-free</a> for a link to the Manulife distribution quide.

#### TRAVEL TIPS

Enhance your vacation by pre-booking excursions & upgrades by visiting Sunwing at www.sunwing.ca and selecting "My Booking".

The check-in time for most hotels is 3:00pm and check-out time can be as early as 11:00am, regardless of your arrival or departure times. The specific times for your hotel are indicated on your hotel accommodation voucher. Many hotels will offer hospitality areas for passengers who may be without their room for some time; however, this arrangement is solely based on the discretion of the hotel. You will be able to enjoy many facilities at your resort, such as the lobby, bar, restaurants or pool until such time your room is ready. We therefore suggest packing your bathing suit and shorts in your carry-on bag so you can commence with enjoying all that your resort has to offer.

For additional travel information, restrictions and advice, please visit Preparing for your Vacation under FAQ's at www.sunwing.ca

## **YOUR IN-DESTINATION SUPPORT TEAM - (Excluding Canada, U.S.A. and Europe)**

Arrival Information: Make your way through passport control, collect your bags and proceed through customs. You will pass through an area for timeshare and ground transportation solicitors who may try to stop you to provide "assistance". Please do not stop and continue directly to the exit. Immediately outside the terminal building, you will find Sunwing representatives wearing orange shirts and straw fedora hats. They will be holding branded signage and will escort you to your resort transportation vehicles.

Our representatives are available to assist you either virtually or in person at your resort throughout your vacation. We strongly recommend you attend the Welcome Briefing, either virtually or in person, where you can meet your destination rep and benefit from expert local knowledge. Optional excursions and special offers are available through your destination rep and we highly recommend you book all your excursions through Sunwing to ensure the highest quality and value. Please check with the Sunwing airport reps upon arrival for more information.

Download the free Sunwing app prior to leaving for your vacation for a seamless experience every step of the way. You can reach a Sunwing representative while in destination and check your transfer pick-up information at least 20 hours prior to your departure through the Sunwing app. Your return transfer information will be provided to you two days prior to departure via email.

#### ► PREBOOKED SEAT SELECTION

Seat Selection is available at a nominal fee and may be reserved up to 24 HOURS prior to departure. Speak with your Travel Agent or call Sunwing 1.800.668.4224 or 416.620.5999 during opening hours. Relay services are also available at 1-800-855-0511 (Voice to TTY) or 711.

#### **★ PASSENGER BAGGAGE ALLOWANCE / CHECKED & CARRY-ON**

<u>Checked Baggage</u> (Complimentary baggage allowance does not apply to flight only bookings & luggage fees will apply).

For packages to/from Mexico, Caribbean or Central America, the complimentary weight allowance per bag is 23 kg. Should a 2nd bag be checked, the fee will be \$90 each way (taxes included). Should any bag exceed 23 kg (50 lbs) in weight, and/or 158 linear cm in size, overweight/oversized bag fees apply; \$115 per bag, each way (includes taxes). 2nd checked bag up to 23kg may be pre-purchased, at a reduced rate, up to 48 hours prior to departure by contacting the Sales Centre at 1-877-SUNWING or going to Sunwing.ca and selecting My Booking.

For flight only bookings to/from Mexico, Caribbean, or Central America and within Canada and the United States, checked baggage must be purchased. 1st and 2nd bags may be pre-purchased, at a reduced rate, up to 48 hours prior to departure by contacting the Sales Centre at 1-877-SUNWING or going to Sunwing.ca and selecting My Booking.

## Carry-on Baggage

Each passenger is permitted one personal item on board. Your personal item must be no larger than 40cm x 25cm x 15cm (16" x 10" x 6"). Examples of personal items include a purse or handbag, messenger bag, briefcase, small or children-sized backpack or a small duffel (under seat sizing), laptop bag (holding a laptop) or a camera bag (containing photographic equipment). In addition, parents travelling with infants can bring a diaper bag on board if it complies with the size restrictions stated above.

Carry-on Baggage is available for a fee of \$25 each way, tax included and can be purchased either in advance of your flight date or at the airport. Your carry-on item cannot exceed 5 kgs (11 lbs) and must be no larger than 23cm x 40cm x 51 cm (9" x 16" x 20"). Examples of carry-on items include a small suitcase, large duffel bags or larger backpacks (overhead bin sizing).

Any bags that exceed the weight and/or size limit must be prepared for check-in and excess baggage fees will apply.

Please note that due to mandatory passenger security screening or secondary passenger security screening, passengers may be required at an interim station stop to check their duty-free items purchased onboard into their checked luggage.

Please refer to the <u>CATSA website</u> for information on what's permitted in your carry-on baggage.

Dangerous goods

Please note that Sunwing Airlines does not accept the carriage of dangerous goods or live animals.

Infants

There is no baggage allowance for infants who do not have a paid seat.

Sporting Equipment

Carriage of the following sporting equipment is available for a fee of \$25 each way, tax included: Golf clubs, bicycles (e-bikes are not permitted), scuba diving equipment, fishing rods and kiteboards.

Carriage of Kayaks, surfboards and wind surfboards is available for a fee of \$100 each way, tax included.

Each passenger is allowed a maximum of one sporting good. Sporting equipment requests are available through Special Assistance requests by going to Sunwing.ca and selecting My Booking. All sporting equipment fees are payable at the airport.

Local transportation fees to and from your hotel may apply for oversized baggage and sporting equipment, including bikes, surfboards, kiteboards, golf clubs, etc.

