



Globalduniya Canada &lt;info@globalduniya.ca&gt;

**PNR - EKRIQY // Please check and advise the name format**

5 messages

Globalduniya Canada <info@globalduniya.ca>  
To: TBI - Ensemble <ensemble@travelbrands.com>

Thu, Apr 3, 2025 at 11:01 AM

Hi Team,

Greetings from Globalduniya!

Please check the name as per the passport of one of the passengers, which has two middle names. However, your portal is not taking the complete 2nd middle name and instead is taking only the first 4 letters.

Kindly check and advise on the name format. I have attached the passport of the passenger as well for your reference.

Thanks and Regards,  
David Gray  
GlobalDuniya

GlobalDuniya- The Premier Travel Management Company  
**Happiness Guaranteed**



In case of Emergency Assistance or Any escalation: Email [director@globalduniya.com](mailto:director@globalduniya.com)

**Important Information for Travelers:**

**Please NOTE, it is the traveler's responsibility to follow various Travel Restrictions and Guidelines. GlobeFirst Innovative Traveltech Inc. is not responsible for any losses incurred due to any Visa or informational information. Please Arrange the required VISA before travel.**



Passport2.jpg  
356K

TBI - Firstclass <Firstclass@travelbrands.com>  
To: Globalduniya Canada <info@globalduniya.ca>, TBI - Ensemble <ensemble@travelbrands.com>

Thu, Apr 3, 2025 at 11:27 AM

Hello David,

The pax name is too long , we cannot enter that many characters in the name field

We can OSI the airline the remaining letters of the name

1.1ADHIKARIMUDIYANSELAGE/CHAMINI DINUPAMAADHI MRS

2.1DEZOYSA/PRIMAL DION MSTR

1 FJ 881P 19AUG 2 YVRNAN HK2 2200 0500 21AUG 4 /DCFJ\*4TTVP2 /E

2 FJ 935P 21AUG 4 NANMEL HK2 0830 1200 /DCFJ\*4TTVP2 /E

3 FJ 9340 30AUG 6 MELNAN HK2 1330 1950 /DCFJ\*4TTVP2 /E

4 FJ 8800 30AUG 6 NANYVR HK2 2200 1430 /DCFJ\*4TTVP2 /E

Thank you,

Deborah

Deborah Nunes



Office: 1.800.509.9229

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**From:** Globalduniya Canada <[info@globalduniya.ca](mailto:info@globalduniya.ca)>

**Sent:** Thursday, April 3, 2025 11:02 AM

**To:** TBI - Ensemble <[ensemble@travelbrands.com](mailto:ensemble@travelbrands.com)>

**Subject:** PNR - EKRIQY // Please check and advise the name format

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**Globalduniya Canada** <[info@globalduniya.ca](mailto:info@globalduniya.ca)>  
To: TBI - Firstclass <[Firstclass@travelbrands.com](mailto:Firstclass@travelbrands.com)>  
Cc: TBI - Ensemble <[ensemble@travelbrands.com](mailto:ensemble@travelbrands.com)>

Thu, Apr 3, 2025 at 12:47 PM

Hi Team,

Will passing OSI remarks to the Airlines make sure that the passenger would not have any trouble at the airport? As she faced that same kind of issue earlier as well for a past flight booking.

[Quoted text hidden]

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[Globalduniya Canada](#)

One of The Leading Travel Management company in Canada

Accredited  
Agent**TBI - Firstclass** <Firstclass@travelbrands.com>

Thu, Apr 3, 2025 at 12:57 PM

To: Globalduniya Canada &lt;info@globalduniya.ca&gt;, TBI - Firstclass &lt;Firstclass@travelbrands.com&gt;

Cc: TBI - Ensemble &lt;ensemble@travelbrands.com&gt;

Hello David,

We don't really have a choice, the entire name will not fit on the file

And it will not show up on the e-tkt or boarding pass as well.

Her name incl first , middle and last name is too long

[Quoted text hidden]

**Globalduniya Canada** <info@globalduniya.ca>

Thu, Apr 3, 2025 at 1:16 PM

To: TBI - Firstclass &lt;Firstclass@travelbrands.com&gt;

Cc: TBI - Ensemble &lt;ensemble@travelbrands.com&gt;

Hello Deborah,

Thank you for the information. I am proceeding with the payment on this booking. Kindly pass on the OSI remarks to the airlines that we were unable to add the complete middle name on the PNR due to GDS/portal restrictions and also mention the complete name of the pax as per the passport for their reference so that pax won't face any issues at the airport.

Thanks and Regards,  
David Gray,  
GlobalDuniya

[Quoted text hidden]