

Electronic Ticket / Receipt

CTR	: 1741ACA5	Trip Type	: RoundTrip
PNR	: LKRQGE	Booking Date	: 11 October, 2024

PASSENGER DETAILS

Passenger Name	Ticket No.	Frequent Flyer No	Itinerary	Gender/ Pax Type	Flight Add-ons		
					Seat	Baggage	Meal
Komdeur/Sueanne Miss	-	,	YYZ-LHR	Female/Adult	Check-In Required	-	-
	-		LHR-YYZ		Check-In Required	-	-
Almoth/Crossley Mr	-	,	YYZ-LHR	Male/Adult	Check-In Required	-	-
	-		LHR-YYZ		Check-In Required	-	-

JOURNEY DETAILS

Airline / Flight	Depart Airport / Terminal	Date & Time	Arrival Airport / Terminal	Date & Time	Travel Duration / Layover Duration	Operated by/ Airline Locator	Class	Baggage		SSR/OSI
								Cabin	Check In	
Deutsche Lufthansa LH - 6583 / Airbus A330-300	Toronto, Canada (YYZ) / Terminal 1	12 Oct 2024 21:25	London, United Kingdom (LHR) / Terminal 2	13 Oct 2024 09:35	7 Hrs 10 Min	Air Canada / 2GZGOE	Economy (V)	-	1 Pieces	
Air Canada AC - 853 / Boeing 777-300ER	London, United Kingdom (LHR) / Terminal 2	21 Oct 2024 08:30	Toronto, Canada (YYZ) / Terminal 1	21 Oct 2024 11:25	7 Hrs 55 Min	Air Canada / 2GZGOE	Economy (V)	-	1 Pieces	

CANCELLATION POLICY (YYZ-LHR)

- Cancellations any time ticket is nonrefundable
- Waived for death of passenger or family member
- Note text below not validated for autopricing
- Waivers must be evidenced by death certificate
- Refund permitted before departure in case of rejection of visa
- Embassy statement required
- Refund rules apply per pricing unit
- When combining nonrefundable fares with refundable fares 1. the most restrictive cancellation condition applies to the entire pricing unit
- 2. the highest cancellation penalty within the pricing unit will be charged

- Refund for partly used ticket if a return ticket shall be used for one way travel the difference between the return fare and the applicable one way fare will/shall be calculated
- Applicable one way is the one way fare within the same or higher rbd
- Any credit will be refunded less any applicable cancellation penalty child discount does not apply infant without a seat is free of charge refund permitted within ticket validity any original nonrefundable amount from a previous ticket remains non refundable and will be carried forward to any reissued/exchanged ticket
- Refund of unused taxes paid to third parties permitted except for taxes that are legally nonrefundable
- Passenger facility charges applicable to us airports with the tax codes us/zp/xf are refundable when the fare is refundable or nonrefundable if the fare is nonrefundable
- Refund of unused yr not permitted
- This also includes lh/lx/os/sn dcdistribution charges shown as yr on the ticket refund of unused yq not permitted german aviation security charge is potentially refundable for transfer passengers arriving from countries us/ca or me having transfer from fra terminal 1 with no additional security check by federal police in fra
- The optional payment charge is nonrefundable changes any time charge cad 150.00 for reissue/revalidation
- Waived for death of passenger or family member
- Note text below not validated for autopricing
- Reissue/revalidation/exchange permitted
- Except to lgt/bv/lq/bq type fare
- Rerouting permitted
- Waivers must be evidenced by death certificate
- Rules for changes apply by fare component/direction
- In case of fare combination charge the highest fee of all changed fare components
- A change is a date/flight/routing/booking code change
- Change fee applies for every single closed reissue/revalidation/rebooking transaction
- Child discount does not apply
- Infant without seat free of charge
- Changes not permitted in case of no show
- Refer to refund section
- If a return flight cannot be booked due to the return date outside system booking range an alternative flight may be booked for ticket issuance
- One later rebooking for the desired date/time is permitted without rebooking fee
- All other provision must remain the same
- If changes are made to other than the first ticketed flight coupon the fares in effect at time of original ticket issue will apply provided the new itinerary qualifies for all the provisions of the originally ticketed booking code fare ignoring advance reservation or ticketing requirements
- If changes are made to the first ticketed flight coupon of a totally unused ticket the fares in effect at time of rebooking/ reissue will apply provided the new itinerary qualifies for all the provisions of the originally ticketed booking code fare including
- Advance reservation or ticketing requirements
- When changes are made and the originally ticketed booking class is kept the new fare may be lower/equal or higher
- Any residual amount will be ignored
- When changes are made and the originally ticketed booking class changed the new fare may only be equal or higher
- If applicable collect the change fee and charge the fare difference to the higher fare
- Revalidation/reissue and emd issuance must be made within 24 hours after change of reservation but not later than the departure of the original flight being changed
- If not done within 24 hours ticket will only be valid for refund or not applicable at all
- In case of subsequent reissue/exchange the original nonrefundable fare or refund penalty amount remains nonrefundable